



## **General conditions Le Chant du Verdier**

### **Booking and deposit / payment**

If you wish to make a booking you should notify us by telephone or e-mail. As soon as possible you will receive a booking form either by mail or should you request it, in duplicate, by post. .

All our prices are in Euros, including VAT and tourist tax.

The correctly completed booking form should be returned to us within two weeks. At the same time, a 50% deposit should be paid via your bank or Giro account. As soon as we have received both the booking form and your deposit we will send you a booking confirmation. Only then is the agreement valid.

We must be in receipt of the remaining sum (50%) along with a supplementary security deposit of € 300,00 (only in the case of a gîte) not later than six weeks prior to your arrival. However, in the event the above-mentioned sums have not been received by us within the stated period, we have the right to annul the agreement. In such an event, 50% of the sum received by us will be refunded to you.

The supplementary security deposit will be refunded to you two weeks after your departure after assessment of deductions for possible damages.

### **General**

#### **- Gîtes**

The gîtes have all modern facilities and are only rented out by the week in high season from Saturday to Saturday, inclusive of kitchen and bathroom towels and bed linen, end of stay cleaning and electricity. The apartment should be left clean and tidy after you.

#### **- Chambres d'hôtes**

The chambres d'hôtes are rented out on a nightly basis for 2 people with breakfast included. Advance bookings are for a minimum of two nights. Should wish to only book a single room, there will be a ten euro reduction.

### **Cancellation by you**

Cancellation of the booking should be made in writing by e-mail or by registered letter. The cancellation comes into effect the day that your notification to cancel is received. In the event we receive your cancellation six weeks before your date of arrival, the down payment already made by you, less 50 euro administrations costs, will be refunded to you. In the event we receive your notification of cancellation between six and two weeks prior to your intended stay, 50% of your down payment will be refunded to you. When receiving notification of cancellation in the period between two weeks and the day of your arrival we reserve the right not to make any refund.

Likewise, whenever you decide to cut short or interrupt your stay with us, you forfeit the



right to any refund of the payment already made to us.

Consequently, we advise you to take out a travel insurance that also covers a cancellation.

#### **Modifications made by you**

On receipt of the confirmation letter for your booking, you are advised to check it carefully to ensure that all the data contained in it are correct. This is your responsibility. In the event, once you've made your booking, you request Le Chant du Verdier to make modifications to your booking or request another invoice, Le Chant du Verdier has the right to charge a 50 euro surcharge for any modifications, per individual booking.

#### **Modifications and cancellation by Le Chant du Verdier**

In the unlikely event that we have no choice but to make a cancellation or a modification ourselves, you will be notified of this immediately. Should you wish, we will try to arrange similar accommodation for you. Barring a possible supplement, no extra costs will be charged. In the event you don't find the alternative accommodation acceptable, we shall refund you the total payment already made to us. After that, Le Chant du Verdier is no longer liable.

#### **Method of payment**

The deposit and remaining sum should be paid to the following bank account:

Gerben de Rijk

Le Chant du Verdier

Le Verdier

46160 Cajarc

BIC code: CMCIFRPP

IBAN code: FR7610057193230005139470150

#### **Persons making use of the accommodation**

The number of persons staying in any one of our accommodations should not exceed the number of beds. Other persons than mentioned in the reservation form are not entitled to make use of our accommodations, unless explicit prior permission has been given by Le Chant du Verdier.

In the event that the maximum number of persons is exceeded or other persons than mentioned in the reservation form are using (or are going to use) the accommodation, without prior permission, we reserve the right to cancel the booking. In that case, you have forfeited any right to a refund of whatever sum.

#### **Arrival and Departure**

On arrival in our lovely region, you are very welcome at Le Chant du Verdier from 3.00 pm onwards. On the day of your departure you are requested to vacate your accommodation before 10 o'clock in the morning. Should you wish to arrive or depart at any other time mentioned above, we would ask you to contact us in advance.

#### **Pets**

Since we have our own animals on the grounds, pets are not allowed..

#### **Your responsibility**

The person to whom we have sent the booking confirmation is also responsible for the



conduct of his or her travelling companions. We expect both you and them to treat the accommodation and the facilities provided in a normal manner and to leave them in the same condition as you found them on your arrival. This means that in the event of damage being caused to the property or  
Any disappearance of its contents during your stay you will be held responsible and be liable to compensate for the damage.

In the event you or one of your party behaves in such a manner that we or our other guests find the behaviour to be thoroughly unsuitable, we are in our full right to request you or your fellow traveller(s) to vacate the accommodation. It goes without saying that, in such a case, you have no right to any kind of compensation whatsoever.

Parents and/or those accompanying children are and remain responsible for the supervision and control of their children.

### **Liability**

Le Chant du Verdier cannot be held liable for any injuries occurring to you or your fellow travellers as also the death of yourself and/or your fellow travellers, unless our intent or gross negligence can be proved. The same applies for loss and/or theft and/or damage to your belongings.

Should we, however, be held responsible then this is limited, at all times, to the sum of the payment paid to us by you.

### **To conclude**

French law is applicable and any disputes should be submitted to the Tribunal  
Commerciale.

Gerben and Thera de Rijk